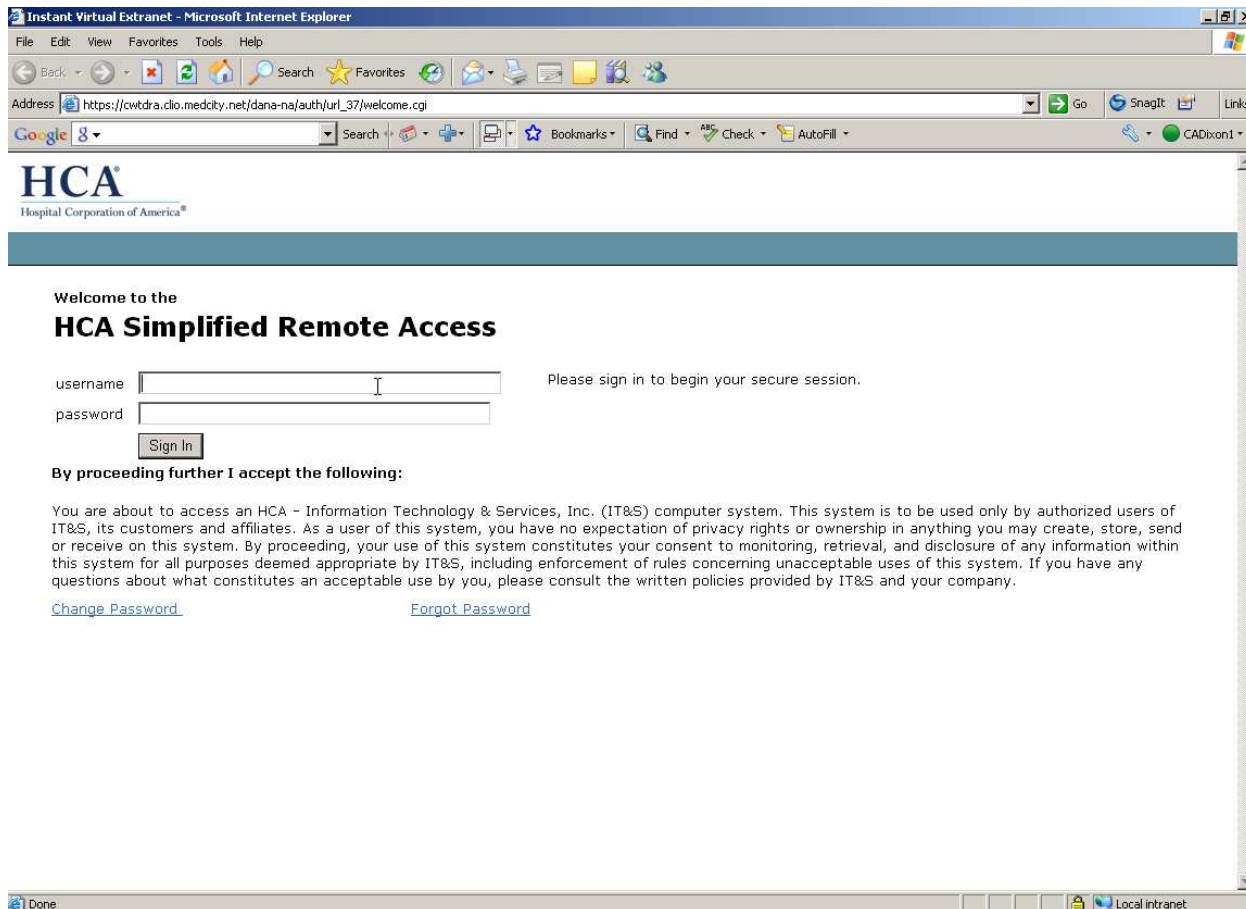


Tokenless Remote Connectivity

1. In Internet Explorer, go to www.cwthcare.com or www.epremote.com and then click on SRA (Simplified Remote Tokenless).
2. On the “HCA Simplified Remote Access” sign-on page, enter your username (3/4ID) and password.



The screenshot shows a Microsoft Internet Explorer window titled "Instant Virtual Extranet - Microsoft Internet Explorer". The address bar displays "https://cwtdra.clo.mcdcity.net/dana-na/auth/url_37/welcome.cgi". The page features the HCA (Hospital Corporation of America) logo at the top. Below the logo, the text "Welcome to the HCA Simplified Remote Access" is displayed. There are two input fields for "username" and "password", followed by a "Sign In" button. A message states "Please sign in to begin your secure session." Below the login fields, a section titled "By proceeding further I accept the following:" contains a paragraph of terms and conditions. At the bottom of this section are two links: "Change Password" and "Forgot Password". The status bar at the bottom of the browser window shows "Done" and "Local intranet".

3. The first time you access the HCA network via the tokenless remote page your **User ID** will be your 3-4 ID.

Your one time temp password is: Password1

4. You will be required to select and answer 4 security questions. Note: It is very important that the user remembers which questions are selected and exactly how they are answered, the questions are used for identity verification should the user wish to access the network from a different PC in the future. The answers to the security questions must be unique to each other and also cannot contain a word used in the question.

Note: The answers to the questions are case-sensitive.

HCA
Hospital Corporation of America®

Select Challenge Questions

You must answer all of the questions correctly before proceeding.

Question	Answer
What was the mascot of the high school you graduated from? (3-50 characters)	
What was the mascot of the high school you graduated from? (3-50 characters)	
What is your maternal Grandfathers first name? (3-50 characters)	
What is your mother's birthday? (MMDD)	
What is the street name where you lived as a child (exp. Maple, not Maple Street, 3-50 characters) ?	
What is the name of your first pet? (3-50 characters)	
What was the model of your first vehicle? (3-50 characters)	
What is the first name of your childhood best friend? (3-50 characters)	
What is your oldest sibling's middle name? (3-50 characters)	
What were the team colors of your first high school? (3-50 characters)	
Who is your favorite cartoon character? (3-50 characters)	
What is the name of your first elementary school? (3-50 characters)	
What is your childhood nickname? (3-50 characters)	
What is your youngest sibling's middle name? (3-50 characters)	
What is the sum total of the first three digits of your social security number?	
What was the first name of your first boyfriend/girlfriend? (3-50 characters)	
Who was the best man at your wedding? (3-50 characters)	
What is your father's birthday? (MMDD)	
What is your least favorite food? (3-50 characters)	
Who was the maid of honor at your wedding? (3-50 characters)	
What is the name of the first company you worked for? (3-50 characters)	

☐ Remember Me ?

For support, please call...

HCA Copyright ©1998-2005 HCA Management Services, LP. All rights reserved. All references to "HCA", "Columbia S... "Company" refer to HCA Inc. and/or affiliates, as applicable.

5. Once the security questions are selected and answered, put a check mark in the "Remember Me?" box. If this box is not checked, the user will be required to answer security questions each time they log in from the current PC they are using. Select "Continue".

HCA
Hospital Corporation of America®

Select Challenge Questions

You must answer all of the questions correctly before proceeding.

Question	Answer
What was the mascot of the high school you graduated from? (3-50 characters)	ea...
What is your mother's birthday? (MMDD)	04...
What is your father's birthday? (MMDD)	06...
What is your oldest sibling's middle name? (3-50 characters)	ed...

☒ Remember Me ?

Continue

For support, please call your local IT helpdesk. If your local IT helpdesk is unavailable, contact IT&S Client Support Services at 1-800-26...

HCA Copyright ©1998-2005 HCA Management Services, LP. All rights reserved. All references to "HCA", "Columbia S... "Company" refer to HCA Inc. and/or affiliates, as applicable.

Don't forget to check this box.

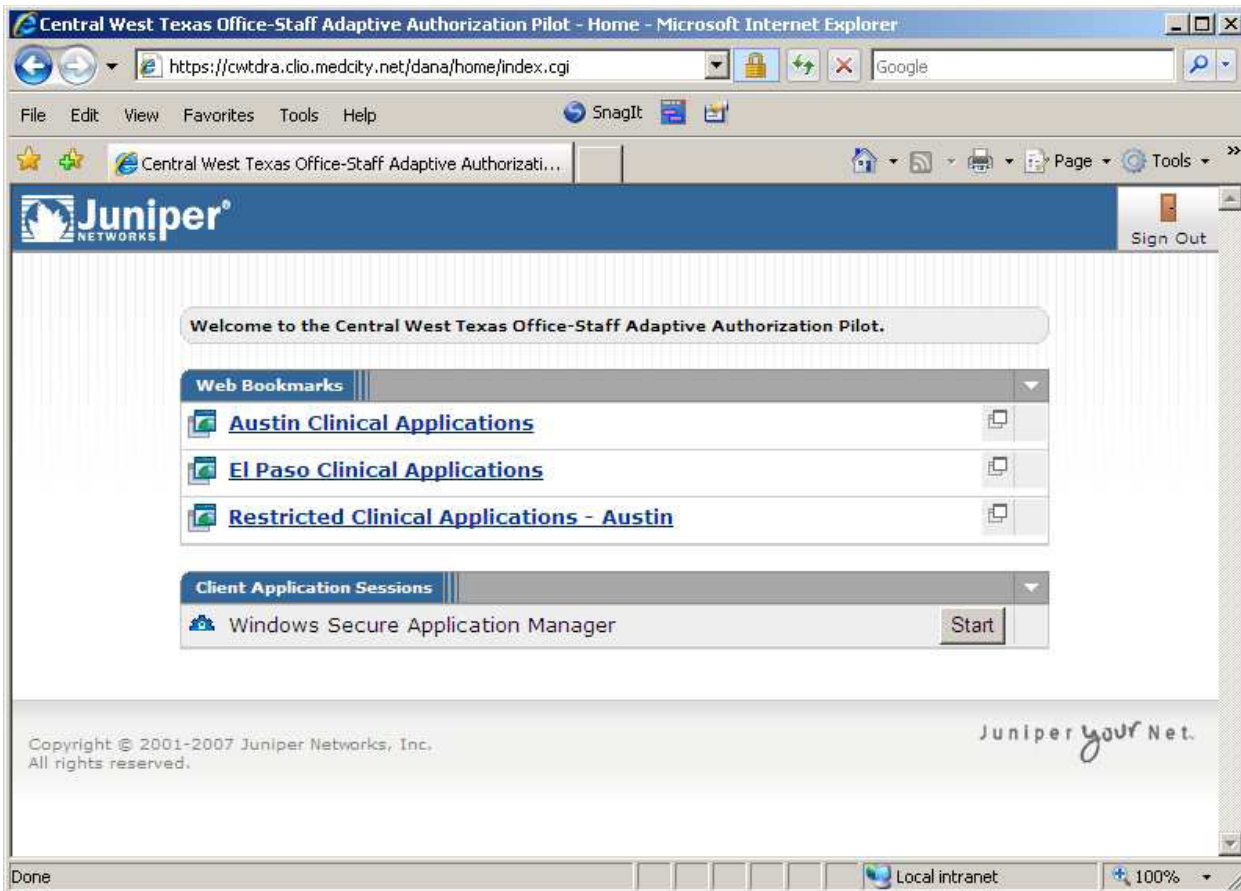
6. The first time you connect using Simplified Remote Access, the screens below will be displayed briefly while the "Juniper Networks Secure Application Manager" software is automatically installed.



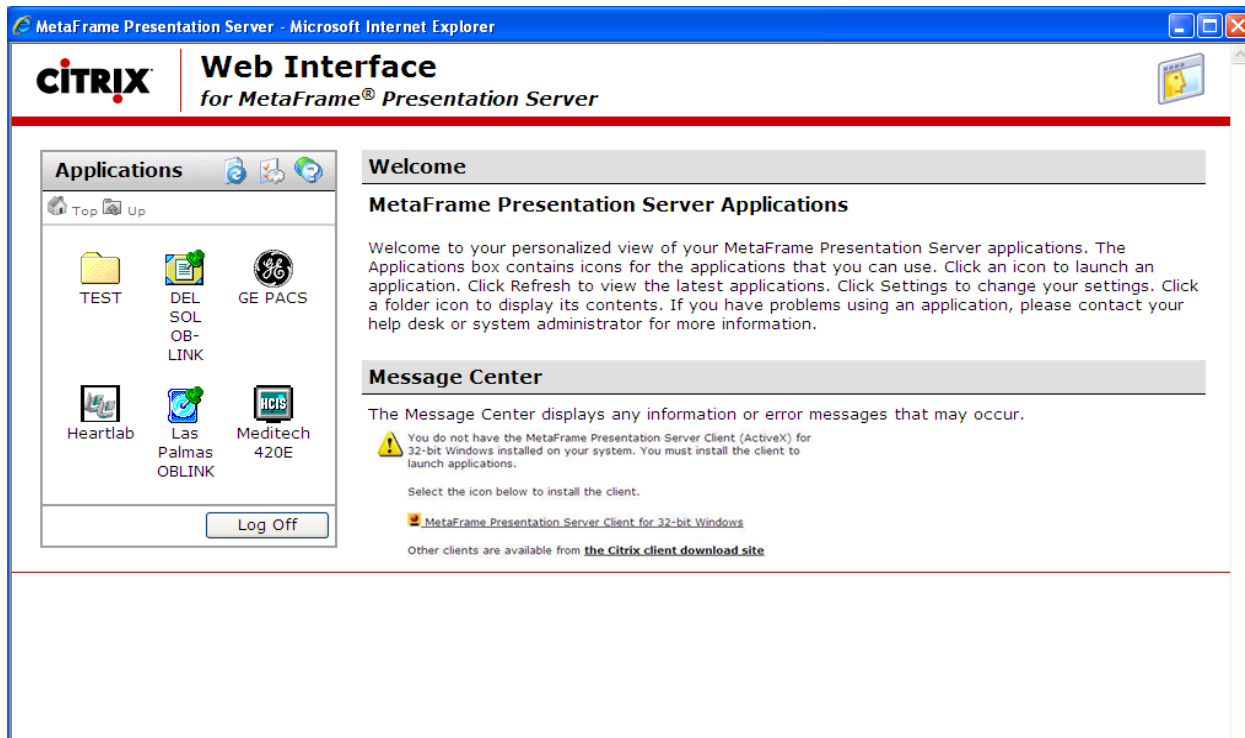
7. Upon successful completion of the installation you will see the following web page displayed. Once this is installed the 1st time, it will not need to install again.

8. Click on the “**El Paso Clinical Applications**” link.

Note: There is no need to click on the “Windows Secure Application Manager” once Juniper has automatically installed on your PC.



9. After clicking the “El Paso Clinical Applications” link you will see a page similar to the one pictured below.



10. If a compatible Citrix Web Interface client is not detected on your local machine the Message Center, the lower-part of the page pictured above, will offer the Metaframe Presentation Server Client for installation. To install the client, click the link "**MetaFrame Presentation Server Client for 32-bit Windows**".



If you should require another client type you can use the "Citrix client download site" link to download the required software however no support can be offered by CWTD IT&S. You should click **Run** on the next screen, pictured below:



11. You should next see this window as the installation file is downloaded:



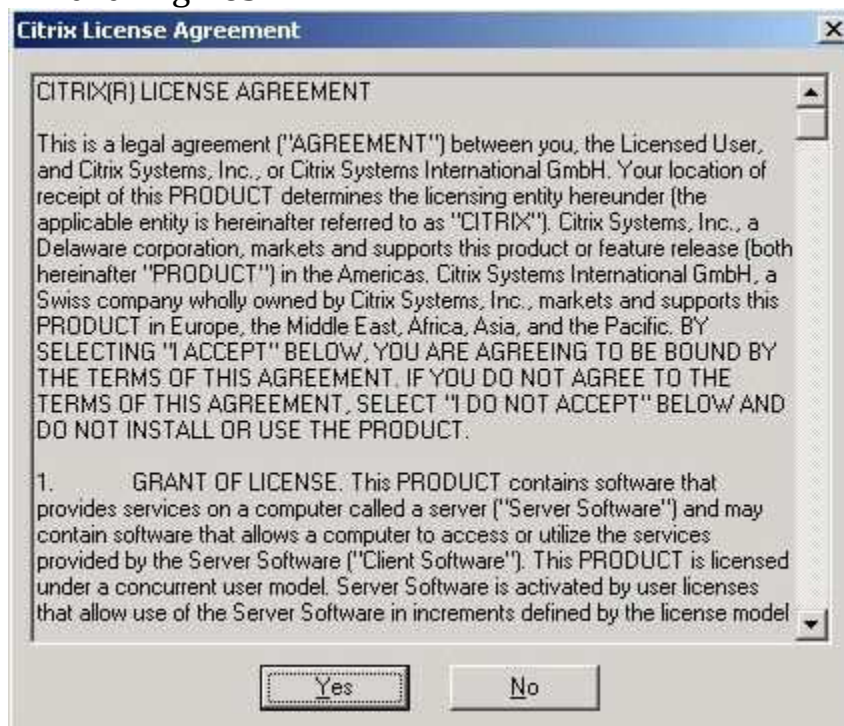
12. Once the initial download is complete, you should click **Run** in the window pictured below:



13. The next window to appear should be pictured below. Click **Yes**.



14. You will next need to accept the Citrix License Agreement pictured below by clicking **Yes**.



15. After the client is successfully installed you will see the pop-up pictured below:



You should now be able to successfully launch any application available to you from the El Paso Clinical Applications page.

For Help or assistance with SRA Simplified Remote Access or applications,

go to

Las Palmas. Del Sol HELP SUPPORT:

epremote.com

Call 915-621-6605

Or email us

cw dv.servicedesk@hcahealthcare.com

After hour support at 915-621-6622